# Access for All at Tatton Park

Please see below for details of Tatton Park's accessibility arrangements. If you require further information please call Tatton Park Reception on 01625 374400 or email Tatton Park <a href="mailto:tatton@cheshireeast.gov.uk">tatton@cheshireeast.gov.uk</a> to be directed to the appropriate person.

# Parking at Tatton Park

Drop off zone for disabled passengers and limited blue badge holder spaces are available in the Stableyard car park, close to the Mansion and Gardens. Blue badge holder spaces are available in the main car park with level tarmac/flagstone access to Stableyard (200m). Blue badge parking is available close to the Farm and Old Hall (by prior arrangement). Provision is made for nearest available areas for large parkland events/shows.

#### Accessible Toilets at Tatton Park

There are accessible toilets available in the Stableyard and at Knutsford Entrance. Toilets are also available at the Old Hall and Home Farm during attraction opening times. There is tarmac access at the Stableyard and a paved approach path to the toilets at Home Farm.

#### Wheelchair Loan at Tatton Park

Electric buggies (Gardens only) and manual wheelchairs are available for loan when visiting our attractions. They are only available for use in the attraction they are hired from (ie they cannot be used to move between attractions and in the Parkland). Wheelchair loan for the Gardens and Mansion can be pre-arranged in advance of your visit (subject to availability). Please telephone to make a booking: 01625 374400. Deposit required.

# Visually Impaired aid at Tatton Park

Braille and large print guides are available for the Mansion and Gardens.

## Hearing Impaired aid at Tatton Park

'Mobile' hearing loop systems are available for the Mansion, Old Hall and Farm by prior arrangement. Education rooms in the Stable area and Home Farm have static hearing loops.

### Assistance Dogs at Tatton Park

Assistance dogs are allowed in all areas of the estate both inside and outside.

### Access to the Stableyard at Tatton Park

This area gives access to the Mansion, Gardens, Shops, Restaurant and Toilets. Flagged pathways have been laid to avoid cobbled areas. Wheelchair friendly picnic tables are located in this area.

# Shops and Restaurant access at Tatton Park

All Tatton's shops and Stables Restaurant are fully accessible to wheelchair users.

#### Access to Tatton Park's Mansion

Please note that the Mansion is a 5 minute walk from the Stableyard and part of the route is over gravel."

There is access to the Mansion for people with mobility difficulties by means of a ramp. Visitors can request access to the ramp from Mansion Assistants. There is then level access around the entire first floor of the Mansion and all state rooms can be viewed. Wheelchairs can be pre-booked or provided on request (subject to availability). The upper level of the Mansion can only be accessed by stairs.



A stair climber is available operated by Mansion Assistants. There is a maximum weight limit of 120kg (approx 19 stone) for use of this facility. If you would like to use this facility please telephone 01625 374446 or 01625 3744400 to book in advance as it is dependant on availability of staff. Please note that carers will have to assist in transfer from wheelchair to stair climber and back.

For those not wishing to go upstairs there is a photograph album of the upstairs rooms. Pushchairs should not be brought in to the Mansion - they can be left in the lodge directly opposite the main door and visitors will be offered one of the baby carriers that we can provide.

### Access to Tatton Park's Gardens

The Gardens at Tatton Park cover an area of 50 acres. The routes to the main show gardens are paved with compacted gravel which facilitates access for people using wheelchairs. Path gradients are within the recommended limits. Ramp to entrance, step-free access to most areas. Steps to formal and rose garden. Please note only assistance dogs are allowed in the formal gardens.

### Access to Tatton Park's Home Farm

The farm is maintained as a 1930s farm and, as such, retains the features of a farmyard. The yard is predominantly cobbled which makes access more problematic. Work has been completed to introduce a wheelchair and buggy friendly network of paths into the historic cobble stone surfaces. Once stone steps up to the entrances have been negotiated, the cattle, donkey and pig sheds can be accessed easily across smooth, level floors. There is ramp access to the lower level of farm cottage but upper levels are inaccessible to wheelchair users.

The farm is a working farm and the real sights and smells of the farm can be appreciated during the visit. Animals can be handled by prior arrangement and goats/poultry can be fed on a daily basis. Farm contact telephone: 01625 374431

#### Acess to Tatton Park's Old Hall

Visits take the form of a guided tour and staff will discuss the site with people with mobility difficulties who may not be able to visit the whole site. There is a grassy surface between entrance and Old Hall. There is level access to ground floor rooms (beginning and end of tour), ramp into reception area and barn. There are steep steps to upper floor and low lighting in some parts.

### Access to Tatton Park's Parkland

- Children's Play Area: We have a large and varied children's play area that has seen the installation of new integrated play equipment some of which is purpose built for wheelchair users. The play area is fully accessible for wheelchair users and has tarmac pathways.
- Pedestrian gates in the parkland are accessible for wheelchairs
- Bird Hide: The new bird hide, introduced in 2011, is fully accessible with a wheelchair ramp and a wheelchair viewing bay.

### Tatton Park Conferences, banqueting & Meeting Rooms access

Conference and banqueting facilities are accessible to all users. One meeting room in the Mansion requires the use of stair climbers to access.

## Tatton Park Self-Catering Cottage access

Our on-site self-catering cottage is fully accessible to wheelchair users.

### Admission Prices

There is a reduced car park rate for disabled vehicles.

We do not offer any concessionary rates for attractions but will admit one helper free when this is necessary to allow full enjoyment of the visit.

