

What is a Mobility Buggy Volunteer?

Mobility buggy drivers operate the new Tatton Park 7-seater electric buggy, within the grounds of Tatton Park, to assist visitors with mobility difficulties access the Mansion and Stableyard from the Visitor Carpark.

What's in it for you?

- Develop your communication and engagement skills and get the chance to meet with a diverse range of people.
- Be part of a friendly and dedicated team.
- Full training including MiDAS training will be given.
- Invitation to volunteering events and training.
- All Tatton Park volunteers who carry out more than 50 hours also qualify for free car entry to the Park, free entry to the Farm, Garden and Mansion in normal opening hours, discounts in catering and retail and a National Trust Volunteer card which gives free entry and discounts across the range of National Trust sites.

What's involved?

- During high season (end March to end October) and during Christmas events (mid November to beginning January), driving the electric mobility bus between the Welcome Building on the main Visitor Carpark and the Mansion.
- Being a key member of the visitor welcome team by offering a warm welcome to all visitors arriving at Tatton Park.
- Complying with the Buggy Driver's safety information, collecting the buggy from its overnight storage and safely storing it away at the end of the day and putting it on to charge.
- Carrying out daily start up and maintenance checks on the buggy in line with the Buggy Driver's Manual, ensuring that it is safe to use and reporting if there are any faults to the Duty Manager before use.
- Assisting visitors to exit and enter the bus, giving priority to wheelchair users. Being aware of the different access requirements of all our visitors and assisting with these where necessary.
- Safe operation of the wheelchair ramp and ensuring wheelchairs are secured correctly.

- Having friendly conversation with visitors about Tatton Park attractions and facilities. Developing a good knowledge of Tatton Park, including its history, and knowing your way around so that you can provide directions for visitors.
- Use of the radio to liaise with Mansion staff to organise drop off and collection of visitors on the Mansion Forecourt.
- Happy to work outdoors in all weather conditions. The vehicle is left hand drive in an enclosed weatherproof cab but assisting visitors and wheelchair users requires being outdoors.
- MiDAS training and training in safe operation of an electric vehicle will be given.
- Enjoying yourself and enjoying our beautiful place.

This role will suit people who....

- Live in the area and are happy to work in an outdoor environment.
- Hold a full valid driving licence.
- Are confident and outgoing with good customer service skills.
- Are sensitive to visitors with special access needs or disabilities.
- Practical – you'll be taking care of the buggy as well as your passengers.
- Are able to cooperate with other teams and have good communication skills.
- Enjoy making people feel welcome and ensuring they have a great visit and want to support the work of Tatton Park.

Extra Information

Your Place	The Mansion, Tatton Park
Time Commitment	4hrs (12:30 - 4:30pm)1 day a week or 1 day fortnight, Wednesdays to Sundays

Volunteer Manager

Email karan.knowles@cheshireeast.gov.uk
Tel: 01625 374446

What your need to wear/ Bring

Outdoor appropriate clothing and footwear.
Tatton uniform of coat/fleece and polo shirt will be provided.

Training/Resources An induction, training events, an annual volunteer celebration event plus an ongoing development programme linked to a volunteer's specific role, skills and targets.

Expenses Please see Expense Guidance in the Volunteer Handbook.

About Tatton Park is one of the North West's largest attractions, with approximately 850,000 visitors per year. The 2,000-acre estate incorporates a diverse range of habitats, landscapes and visitor opportunities. From deer park, SSSI mere and veteran woodland, to gardens, a rare breed farm, Tudor Hall, historic Mansion and large children's play area, there really is something for everyone.

This role is purely voluntary, and this arrangement is not meant to be a legally binding one or an employment contract.